



# FANTI

## **A POLICY OF QUALITY AND SECURITY AT TENUTA FANTI**

Our mission is to produce top quality Tuscan wines, paying attention to our customer's needs and satisfaction.

Our efforts are focused on increasing the quality of the grape, developing a culture of professionalism, respect of the land and its products, an eco-friendly approach to agriculture and a strong responsibility for the security and health of our employees in accordance with the legal obligations.

The Management of Tenuta Fanti is improving its market share and profitability by means of specific policies and processes:

### **Customer-Market oriented policy:**

- Offer top quality wines
- Provide an efficient and modern customer service
- Strengthen the relationship with our partners which is based on mutual trust and flexibility

End consumer oriented policy:

- Build the trust of the end consumers by offering reliable products, thanks to the high quality raw materials, the direct control of each stage of the production, the commitment to the research and development, use of customized and easy communication tools.

Optimized purchase processes:

- Selection of the suppliers based on high quality standard and professionalism
- Transparency based relationships

### **International and External Resources:**

Human Resources care:

- Specific training sessions
- Maintain a friendly and healthy work-place environment

Territory oriented policies:

- Contributing to the development of the territory
- Establishing relationships with the different local players
- Active participation to the activities aimed to improve the socio-cultural growth of the community

**TENUTA FANTI**

di Fanti Baldassarre Filippo

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EN ISO 9001:2008  
Certificato Nr. 20 100 122007120



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## **Constant improvement of the performances of the company:**

- Analyzing the various systems and procedures within the organization to identify the possible bottlenecks and improve the interrelation of the work activities reducing the possible extra-costs that inefficiency may generate.

In order to achieve its objectives, the Management of Tenuta Fanti encourages the research and implementation of new technologies and procedures.

Tenuta Fanti already fits the standards of the international organization of standardisation and is therefore certified ISO 9001:2008.

Tenuta Fanti has also undertaken a review of its safety standards in order to meet the OHSAS 18001:2007 requirements.

The management commits to share the goals with all the employees and workers of every department of the company so that everybody is able to contribute and to feel responsible for the processes she/he is involve in.

## **CERTIFICATION:**

Tenuta Fanti is currently certified UNI EN ISO 9001:2008, Agriqualità (Tuscany Region Brand for integrated Agriculture) and it is now applying for OHSAS 18001:2007

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